



DRIVING
THE EXASCALE
TRANSITION

SUPPORT SERVICES

Facts and figures 2020-2021

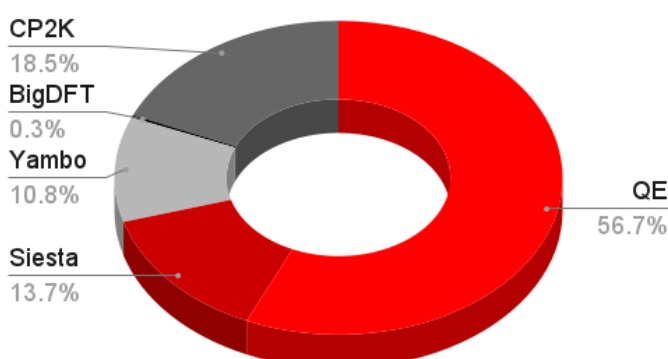
MAX develops and offers services and technical support dedicated to the general public and the expert users from both industry and academia.

HELP DESK

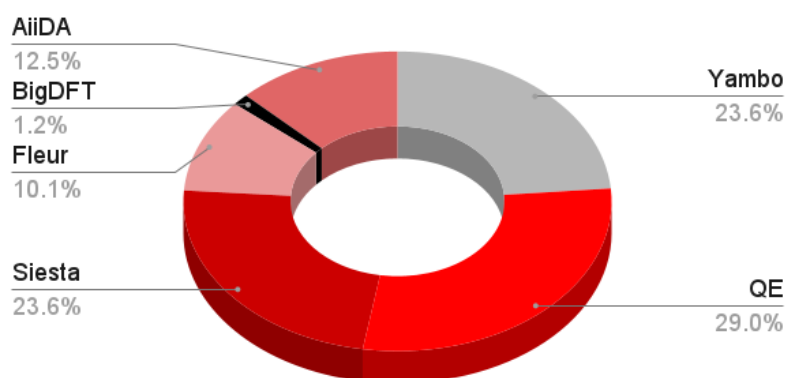
TTS @CINECA managed by MAX experts

- » >750 solved requests
- » 49.7% for MAX flagship codes
- » 50.3% for others (Vasp, LAMMPS, CPMD...)

Help desk for MAX codes (M1-30)



Support from MAX codes forum and mailing lists (M1-30)



CODES FORUM

Forum/mailling list activities for each MAX code

More than 2700 solved queries, mostly by MAX code developers

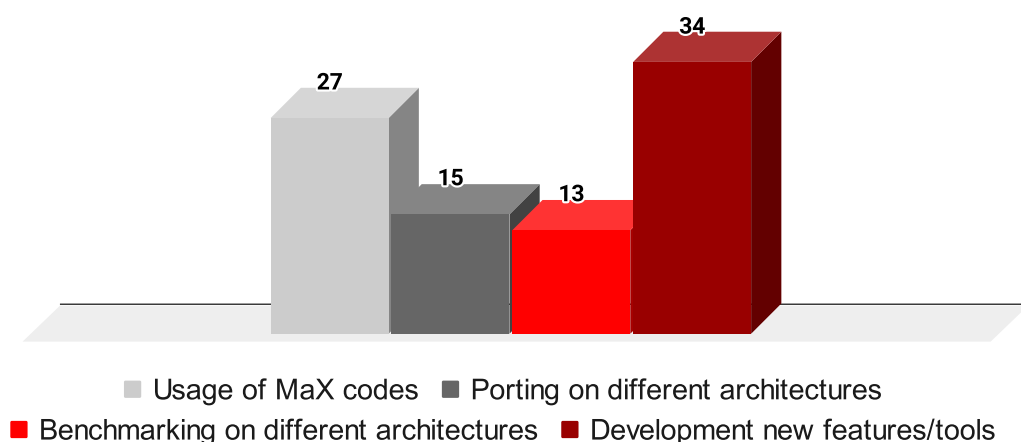
HIGH LEVEL CONSULTANCY

Directed to industries, ISVs, academic institutions...

~60 different requests

Solutions from porting and benchmarking to development of new tools in MAX codes

High level consultancy (M1-30)



SUPPORT@MAX-CENTRE.EU

31 MAY 2021

WWW.MAX-CENTRE.EU